

Mohamed Abdelaziz

Operations Manager | Al-Khobar, Saudi Arabia

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Professional Summary

Enthusiastic operations and medical management professional with over 15 years of experience across three countries in hospitals and medical complexes. Proven ability to lead multidisciplinary teams, streamline operations, and enhance healthcare delivery. Adept in strategy, budgeting, regulatory compliance, and business development. Holds a Master of Business Administration and multiple clinical and administrative qualifications.

Education

2024 Marywood University, USA

Master of Business Administration (MBA)

2016 American University in Cairo, Egypt

Diploma in Hospital Management

2013 Ain Shams University, Egypt

Master of Science in Medical Radiology

2006 Ain Shams University, Egypt

Bachelor of Medicine (MBBS)

Work History

12/2023 Present - Operations Manager

TMC Health | Al-Khobar, KSA

- Oversee daily operations across all medical facilities under TMC Health.
- Lead cross-functional coordination between departments to optimize workflows and performance.
- Supervise RCM and insurance functions for compliance and financial efficiency.
- Drive initiatives to improve patient satisfaction, service delivery, and cost-effectiveness.

10/2021 10/2023 - Operations Manager

AYA Hospital | Jeddah, KSA

- Coordinated medical services and managed clinical and non-clinical teams.
- Managed hospital budgets and promoted clinical staff development.

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10/2019 10/2021 - Operational Manager

Andalusia Group | Jeddah, KSA

- Led division-level operations in a matrix management setting.
- Boosted efficiency and profits by optimizing internal processes.
- Maintained budget controls and compliance.

02/2017 09/2019 - Medical Director

Shamsan Medical Complex | Abha, KSA

- Oversaw all clinical and administrative operations.
- Recruited and developed medical staff and managed quality standards.
- Fostered interdepartmental collaboration and strategic initiatives.

Skills

- Excellent communication and leadership
- Strategic planning and execution
- Healthcare budgeting and cost control
- Accreditation and regulatory compliance
- Improving service quality and patient satisfaction